



**HELP YOUR
CLIENTS WITH
A PERSONAL
INJURY CLAIM**

RICHARDS
INSURANCE ADJUSTERS LTD.

A stethoscope with a teal tube and silver chest piece is resting on a medical chart. The chart has a grid and some text, including 'Vital Signs' and '13:30', '13:45', '14:00'. There are several blue geometric shapes (circles, an 'X', and triangles) overlaid on the chart. A large blue circle with the number '1' is positioned at the top left of the text area.

1

Medical Evidence Needed to Build a Strong Claim

It is important to have strong evidence when filing a claim. Medical evidence is key in proving the extent of your client's injuries and linking them to the accident. Make sure to get a full check-up at the hospital or through the health care provider as soon as possible after the accident. It is also important to document all medical treatment, even if it is declined immediately after the accident. Some injuries may not become apparent until hours or days after the accident, so delayed treatment can raise questions about whether the injuries were actually caused by the incident in question. Having strong medical evidence will help to build a strong claim.

A hand is shown pointing towards a stack of papers. The papers are tied with string, suggesting they are organized or archived. The background is dark, and the lighting is focused on the papers and the hand.

2

Scene of the Accident Evidence

It's important to start gathering evidence as soon as possible. This means any evidence relating to the accident itself, as well as evidence of the injuries sustained and how they've impacted your client's daily life.

This evidence can include photos of the scene, witness statements, and your client's own account of what happened. The more documentation you have, the easier it will be to build a strong case. So, even if your client is not feeling up to it, try to begin collecting evidence as soon as possible. It could make all the difference in the outcome of your case



3

Your time is valuable

As a lawyer, your time is valuable. And in the legal profession, time is money. If you're working on a complex lawsuit related to a personal injury or property claim, you should consider adding a public insurance adjuster to your client's legal team.

I have over 35 years of experience working with lawyers, and I can help ease your workload by removing hurdles and providing medical reports and other lawsuit-related documentation. This will free up your time so that you can focus on other cases and achieve better results for your clients.

Public insurance adjusters are an invaluable asset to any lawyer working on a personal injury or property claim. With my experience and knowledge, I can help with your case and get the best possible settlement for your client.

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4

Trust in Richards Insurance Adjusters Ltd. to Guide You Towards Just Compensation

As an experienced public insurance adjuster, I have helped countless lawyers' clients receive the settlement they deserve. I understand the insurance claims process and know how to assist you with insurance companies to get fair settlements. Your clients trust me to guide them through the claims process and help them receive just compensation for their losses. If you are handling a caseload of insurance claims, I can help you get better settlements for your clients.

Call me today to discuss your case. I will provide you with the information you need to get the best possible outcome for your clients.

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Over many years I have developed a team of professional support in a number of areas which provides significant assistance to law firms and, by extension, their clients.

The following disciplines such as orthopaedic surgeons, neuropsychologists, physiatrists, psychologists and occupational therapists provide invaluable input by way of medical legal reports. Once I have received the information from the various modalities/-clinicians, I provide a comprehensive report to the law firm which enables the law firm to prepare for settlement negotiations and, if necessary, trial.



I am well-versed in the services required to support lawyers and law firms. In addition to drafting settlement proposals and conducting research, I also have experience communicating with medical professionals and obtaining relevant records.

I am also proficient in maintaining constant contact with clients and providing updates as necessary. My years of experience have resulted in a high level of proficiency in these essential services, and I am confident that I can provide the support you need to successfully navigate your practice.

Contact me today to learn more about how I can help you streamline your practice and improve your bottom line.

Services I provide for lawyers and law firms include:

- Drafting settlement proposals on existing claims, including detailed assessments, and strategy recommendations
- Researching relevant case law
- Communicating with medical professionals involved and obtaining necessary records
- Reviewing relevant economic, vocational or rehabilitation evidence
- Ensuring provision of copies of all pertinent documentation requests and submissions received
- Maintaining constant contact with lawyers' clients and providing necessary updates.





Guidance

We assist you with the entire claims process so it is much less stress on your part



Saves your time

With our assistance in helping you organize and manage the claim, your time spent is reduced considerably



Faster results

We have the know-how of preventing hold-ups and the best way of dealing with unnecessary delays.



Fair claim value

We have dealt with a multitude of claims.



With respect to personal injury claims, I draft settlement proposals on all existing claims within your office by way of detailed assessment, incorporating the appropriate heads of damage and providing recommendations on quantum and strategy.

During the life of the file, I am in constant contact with your client(s) until its conclusion. I conduct the appropriate case law research, communicate with and obtain the necessary medical records and reports from the various modalities, and gather and review any economic, vocational or rehabilitation evidence necessary to advance the claim. You are provided with copies of all documentation requests and submissions received. I also obtain the Undertakings provided at Questioning.

Various Types of Accidents:

- Car Accidents
- Motorcycle Accidents
- Slip & Falls
- Bicycle Accidents
- Pedestrian Accidents

Examples of Injuries:

- Fractures
- Whiplash (soft tissue injuries)
- Minor Traumatic Brain Injuries (MTBI)
- Spinal Cord Injuries
- Scarring
- Neck Injuries
- Fatalities
- Chronic Pain
- Anxiety
- Depression
- Post Traumatic Stress Disorder (PTSD)
- Internal Injuries
- Chest Injuries

How We Work



Throughout the life of the process we will provide support, monitoring and reporting. Trust Richards Insurance Adjusters Ltd. to guide your law firm toward fair compensation for your clients.

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In my 35 years I have advised clients on commercial and residential property losses (including fire and flood damage), long-term disability claims, Canada Pension Plan issues, and issues related to life disability insurance.

I also provide advice on personal injury claims, working with various law firms throughout the province.



John D. Richards, FCIP
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